



HomeKey+

Trusted home improvements and advice

We know needing support can be overwhelming.

Please get in touch and we will guide you through the process and help you to make the changes you need to improve how you live in your home.

This leaflet is a guide to the service provided by **HomeKey+** which is available for Cheshire West residents who need to make repairs, improvements or adaptations to make sure their home meets their needs.

Homes matter, and we know that peoples' needs change. At HomeKey+ we help improve the lives of people who need adaptations to live independently at home, or require essential home repairs, improvements or maintenance to live safely and well.

Everyone should have a safe, secure and high quality home that suits their needs.

We will support you to access funding, we'll provide expert advice, and oversee works to help you make the changes to your home that mean you can live safely and independently.

Together with Cheshire West and Chester Council, HomeKey+ deliver the Home Improvement Agency providing trusted home improvements and advice.



Home Improvement Agency service

Our expert caseworkers provide advice to help you understand your options and to inform your choices. From guidance through the funding application process, to appointing reliable and trusted contractors. We'll support you to improve your home meaning you can remain independent and safe.

The type of home improvements include:

- Major and minor adaptations, including providing specialist equipment
- Essential repairs and improvements (required for your home to reach the Government's Decent Homes Standard)
- Handyperson service for home maintenance and jobs around your home

We also provide guidance and support to;

- Understand the funding options available and applying for grants and loans
- Connect you to additional services available through other organisations.

Funding

To help you pay for adaptations, essential repairs or improvements, or to fix serious hazards in your home, Cheshire West and Chester Council offer financial help through loans and grants. Self-funded work is also an option, if you're a homeowner who would like home improvements that are either not covered by grants and loans, or if you're not eligible for funding.

We know the process can feel overwhelming, so we provide expert guidance to support you through the application process to access the funding available and use it to improve how you live in your home. Please get in touch and we can guide you through your options.

HomeKey+ is an accredited Home Improvement Agency (HIA) service

Disabled Facilities Grant

A means-tested grant for disabled homeowners or private renting tenants who need adaptations costing more than £1,000, including for major changes such as kitchen alterations or bathroom extensions, to allow them to stay independent in their own home.

Decent Homes Loan

A £1,000 to £40,000 means-tested equity loan for homeowners on low income or qualifying benefits, to bring a home up to the Government's Decent Homes Standard.

Home Safety Grant

A discretionary grant for homeowners on low income or qualifying benefits who need to make their home safe to live in.

Used to pay for urgent repairs where there is a serious risk to your health and safety.



HomeKey+

Visit our website [HomeKeyPlus.co.uk](https://www.homekeyplus.co.uk) where you'll find more information about the funding available and the reliable support we offer or if you would like to ask any questions please contact us: call **0300 124 52 89** or by email contactus@homekeyplus.co.uk